

Member Recommendation - Roxana Solano

Resident Discharge

1. Develop and adopt an ALF pre-admission screening process implemented by an independent body. This “single point of contact” would permit choice counseling and referral to the most appropriate ALF choices which align with the individual resident needs. Require hospitals to document consideration of an individual’s choices in discharge placements through the use of a guidance system.
2. Require hospitals and long term care facilities to establish a discharge protocol that should include, at a minimum, a completed 1823, insurance information, prescriptions, diagnosis, prognosis, discharge orders and 3 days of medication if the resident is being discharged during a non-business day.

Consumer Information

Develop an independent Medicaid consumer choice counseling hotline which patients, their families, or medical professionals can call to get information to help them make informed decisions about proper ALF placement. This single point of contact could provide of the options depending on the manage care institution that the person belong to. A third party will eliminate the possibility of referrals to a facility motivated for other reasons that do not include the resident needs.