



## Statewide Medicaid Managed Care In Lieu of Services (ILOS)

The Agency for Health Care Administration (Agency) contracts with Medicaid health and dental plans to provide services to health plan enrollees. The Agency recently entered into new contracts with health and dental plans that will greatly benefit enrollees and providers. This document is part of a series that highlights the program changes in the new Statewide Medicaid Managed Care (SMMC) health and dental plan contracts. [Under the new contracts, recipients enrolled in the SMMC health plans will have access to new alternative services called in lieu of services \(ILOS\).](#)

The benefits described in this document will be offered under the new SMMC health and dental plan contracts. The Agency will transition to the new contracts through a regional phased roll-out. Recipient letters will start mailing out approximately 45 days prior to each phase going live. Below is when the Agency will transition to the new contracts and when letters will begin mailing for each Medicaid region.

Phase	Transition Date	Recipient Letter Date	Region	Counties
1	12/01/18	Mid-October	9	Indian River, Martin, Okeechobee, Palm Beach, St. Lucie
			10	Broward
			11	Miami-Dade, Monroe
2	01/01/19	Mid-November	5	Pasco, Pinellas
			6	Hardee, Highlands, Hillsborough, Manatee, Polk
			7	Brevard, Orange, Osceola, Seminole
			8	Charlotte, Collier, DeSoto, Glades, Hendry, Lee, Sarasota
3	02/01/19	Mid-December	1	Escambia, Okaloosa, Santa Rosa, Walton
			2	Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla, Washington
			3	Alachua, Bradford, Citrus, Columbia, Dixie, Gilchrist, Hamilton, Hernando, Lafayette, Lake, Levy, Marion, Putnam, Sumter, Suwannee, Union
			4	Baker, Clay, Duval, Flagler, Nassau, St. Johns, Volusia

Health plans must pay for all services listed in the Medicaid State Plan. When approved by the Agency, health plans may choose to pay for ILOS, which are alternative services or settings to those required by the Medicaid State Plan. The health plan's enrollee handbook lists Medicaid State Plan services and ILOS, as whether the health plan must prior authorize the benefit.

Health plans can offer an in lieu of service when that alternative service or setting is:

1. **Medically appropriate but costs less** than the service or the place of service listed in the Medicaid State Plan;
2. Optional for enrollees. Health plans may **not require enrollees** to use an ILOS instead of a service listed in the Medicaid State Plan; and,
3. Listed in the health plan's signed **SMMC contract** with the State.

The chart below includes the ILOS offered by health plans and the Medicaid State Plan service for which it can substitute. In the near future, a chart of ILOS offered by each health plan will be posted on the Agency's website: [http://ahca.myflorida.com/medicaid/statewide\\_mc](http://ahca.myflorida.com/medicaid/statewide_mc).

Health Plan's In Lieu of Service (ILOS)	Medicaid State Plan Service
Ambulatory Detox	Inpatient Detox Hospital
Behavioral Health Services – Child Welfare	Therapeutic Group Care or Statewide Inpatient Psychiatric Program
Community-Based Wrap-Around	Therapeutic Group Care or Statewide Inpatient Psychiatric Program
Crisis Stabilization Units (CSU)	Inpatient Psychiatric Hospital
Detox or Addictions Receiving Facilities	Inpatient Detox Hospital
Drop-in Center	Clubhouse
Family Training/Counseling for Child Development	Therapeutic Behavioral On-site (TBOS)
Freestanding Psychiatric Hospital	Inpatient Psychiatric Hospital
Infant Mental Health Pre and Post Testing	Psychological Testing
Intensive Outpatient Mental Health	Inpatient Hospital
Long-Term Care Benefit for Structured Family Caregiving	Nursing Facility
Managed Medical Assistance Benefit for Nursing Facility Services	Inpatient Hospital
Mental Health Partial Hospitalization Program	Inpatient Psychiatric Hospital Care
Mobile Crisis Assessment/ Intervention	Emergency Behavioral Health
Multi Systemic Therapy	Inpatient and Residential Stay or Statewide Inpatient Psychiatric Program
Nursing Facility	Inpatient Hospital
Partial Hospitalization in a Hospital	Inpatient Psychiatric Care
Self-help/Peer Services	Psychosocial Rehab
Substance Abuse Intensive Outpatient Program (IOP)	Inpatient Detoxification Hospital Care
Substance Abuse Short-term Residential Treatment (SRT)	Inpatient Detoxification Hospital Care

**Stay Connected**

For more information on the SMMC program, visit: [http://ahca.myflorida.com/medicaid/statewide\\_mc](http://ahca.myflorida.com/medicaid/statewide_mc).

 [Youtube.com/AHCAFlorida](https://www.youtube.com/AHCAFlorida)

 [Facebook.com/AHCAFlorida](https://www.facebook.com/AHCAFlorida)

 [Twitter.com/AHCA\\_FL](https://twitter.com/AHCA_FL)

*This document is a policy summary for public use. It does not take the place of the [health plan contract](#) or Medicaid coverage policies that are promulgated in rule. This document is effective October 16, 2018, and takes the place of any previous similar document. To ensure you have the most up-to-date version, check online at [http://ahca.myflorida.com/Medicaid/statewide\\_mc/index.shtml](http://ahca.myflorida.com/Medicaid/statewide_mc/index.shtml).*