

## **DRAFT MINUTES**

### **State Consumer Health Information and Policy Advisory Council Meeting**

**Date:** *December 1, 2017*

**Time:** *1:00pm –3:04pm*

**Location:** *Agency for Health Care Administration, Florida Center Conference Room*

**Advisory Council Members:** Nikole Helvey, Bureau Chief (proxy for Justin M. Senior); Kim Streit, Chair; Dr. Karen van Caulil, PhD, Vice Chair; Dorene P. Barker; Jarrod Fowler (proxy for Dr. Michael Wasyluk, MD); Pamela Gilman (proxy for Eric Owens); Tom Herring; Dr. David Shapiro, MD; Chris Struk; Dr. Jill Sumfest, MD

**Members Absent:** Wences Troncoso, JD; Mary Beth Vickers

**AHCA Staff:** Cruz Conrad; Heidi Fox; Adrienne Henderson; Pam King; Jess Hand; Sean Massey; Jennifer Miller; Aaron Parsons; Sara Shepard; Nancy Tamariz; Trish Vidal; Dana Watson

**Interested Parties Present:** Evelyn Abujasen; Elizabeth Ackroyd; Natalie Alden; Mark Alexander; Heshla Ash-Tessier; Beatriz Baella Hernandez; Hematie Baker; Denyse Bayer; Linda Beck; Kimberly Bennett; Milagros Bermudez; Lori Berndt; Claudia Boehlke; Barbara Brayton; Niall Brennan; Coleen Bronson; Kathleen Brown-Blake; Ben Browning; Beth Brunner; Michael Burke; Genevieve Carrol; Bonny Cain; Richard Carlton; Evan Carter; Daniel Chang; Karen Chang; Fraser Cobbe; Will Condon; Nick Constantino; Shannon Coram; Jan Crespo; Lee Earls; JR Edmiston; Shira Fowlkes; Robin Gaffney; OJ Ganesh; Stephanie Gann; Darcey Gartner; Roxanne George; Beth Gillis; Emily Goldenberg; Susan Hanley; Patti Heid; Osmany Hernandez; Jennifer Hinson; Joe Horsey; Tom Humphreys; John Jones; Damodar Kanuri; Kyle Kemper; Gus Keriazes; Susie Lee; Dorann Lucas; Betsy McAllister; Debra McKell; Louisa McQueeney; Stephanie Miley; Michael Milliken; David Newman; Christine Olander; Steve Pecylak; Murel Polee III; Steven Rhodes; Jessy Rodriguez; Alice Y. Sadlo; Judith Salpeter; Megan Scherer; Diane Settle; Helen Shaheen; Clint Shouppe; Sarah Shuler; Joni Silvestri; Ashley Tait-Dinger; Carol Taylor; John Viele; Katie Weissert; Alexander Wemyss; Kristen Wheeler; Kim Wiedeman; Barbara Zdanis; Berkeley Clayton; Yesenia Fernandez; Mari Lopez; Lilly Macias; Raquel Ribera

**Call to Order, Welcome and Roll Call:** Ms. Kim Streit, Chair, called the meeting to order, welcomed the attendees and called roll.

**Review and Approve Meeting Minutes:** Dr. Karen van Caulil, Vice Chair, made a motion to approve the September Advisory Council draft minutes and Dr. David Shapiro seconded the motion. The Advisory Council voted to accept the minutes with no objections.

**Agency Update:** Ms. Nikole Helvey, Bureau Chief of the Florida Center for Health Information and Transparency (“Florida Center”), gave the Agency for Health Care Administration (“Agency”) update. She reported that the Agency begun initial phases of modernizing the Medicaid Managed Care Information System and has contracted with North Highlands for Strategic Enterprise Advisory Services. North Highlands will help identify a procurement process for future phases of the project. Additionally, Ms. Helvey informed the Advisory Council that Medicaid Managed Care Plan procurement was ongoing and in communication “black-out”, as such she could not provide great detail but did note that approximately 20 applicants had submitted proposals.

Bureau Chief Helvey, stated that the Agency’s Health Quality Assurance Division retained a focus on hurricane response and that rules surrounding emergency preparedness requirements for nursing homes, assisted living

facilities, and long-term care will be a central concern for the 2018 Legislative Session which starts on January 7. Ms. Helvey noted that bills related to the Patient Safety Culture Survey and Physician's Orders for Life Sustaining Treatments have both been refiled for 2018. Dr. David Shapiro asked about the Agency's position on the Patient Safety Culture Survey bill, to which Bureau Chief Helvey stated that she reserves official comment until she could consult with Agency leadership, but said she was available to discuss provisions of the bill at a later time.

In conclusion, Ms. Helvey noted that the Pediatric Cardiology Technical Advisory Panel hosted its first meeting on November 2<sup>nd</sup> in Jacksonville, Florida. She also said that the launch of *FloridaHealthFinder* and *FloridaHealthPriceFinder* was on November 16 and November 28<sup>th</sup>, respectively.

**Florida Center Update:** Bureau Chief Helvey introduced Patricia Vidal as the new manager of the Office of Data Dissemination and Communication, taking over for Beth Eastman who she noted had recently retired. Ms. Vidal presented a PowerPoint and updated the Advisory Council that Ms. Kim Streit was elected 2018 Chair and Dr. Karen van Caulil was elected Vice Chair. She went on to say that Community and Primary Care Services Grants were complete as of September 30<sup>th</sup> and the grants had increased access to primary care for approximately more than 230,844 patients and prevented a combined total of more than 279,670 unnecessary ER visits and inpatient hospitalizations. Ms. Vidal also informed the Advisory Council that the Rule 59E-9.10, Claims Data Collection, was set to be filed as Proposed in early December and final adoption is anticipated by early 2018.

Ms. Nancy Tamariz presented on Data Collection and stated that Rule 59B-9, F.A.C., adding off-site Emergency Department location codes for hospitals with more than one location and deleting ICD-10 principal procedure codes, had been filed for adoption on November 27<sup>th</sup> along with Rule 59E-7, F.A.C., which adds a comprehensive rehabilitation element to the reporting schema. She stated that both rules were expected to be final on December 16 and the amendments would be effective for first quarter 2018 data reporting only.

Ms. Tamariz also noted that the Data Collection unit instituted new certification forms which require only one signature from the executive office administrator or the authorized designee; new data types would be updated to AS 10-3 and PD 10-4, fines would be reset to the initial occurrence rate after 4 consecutive successful submissions. She added that the second Quarter closes on November 30 but due to the recent Hurricane Irma that deadline had been extended.

The Risk Management and Patient Safety unit manager, Shawn Massey presented a PowerPoint and updated the Advisory Council on the AHCA Incident Reporting System ("AIRS") and stated that AIRS allows users to now connect to Agency reporting systems via a single sign-on entry point. Phase I of AIRS launched on June 27, 2017 and included a redesign and streamlined report submission, that services multiple report types including Adverse Incident Reports. Later design phase will include updates to reporting of Adverse Incident Annual Reports, Nursing Home Federal Reports, Elder Justice Act Reports, Liability Claims, and Medicaid Critical Incident Reports.

Ms. Heidi Fox gave an update on the Health Information Exchange unit and stated that the total Electronic Health Record ("EHR") incentive payments to date for eligible providers is \$238 million and \$319 million for eligible hospitals. On the Event Notification Service ("ENS"), Health Information Exchange ("HIE") has 216 hospitals serving as data sources, and subscribers include 11 health plans, 23 accountable care organizations ("ACOs"), and 3 provider groups. She said that there are approximately, 300,000 alerts being sent out each month.

Ms. Fox told the Advisory Council that the Agency and its contracted vendor, North Highland, are working to complete a HIE study to conduct environmental assessments. The Agency hosted a visioning session on November 17<sup>th</sup> that included internal stakeholders, the Florida Department of Health, and Medicaid participants, and she noted that HIE submitted a Request for Information to get information on vendor services and the best options for future sustainability. Ms. Fox said the final deliverable is due February 14, 2018.

The Legal Work Group met on the morning of December 1, with three (3) topics to discuss: the agency's consent governance, the e-health exchange agreement, and the data retention addendum to the ENS.

Ms. Fox also asked the Advisory Council to approve a request to change seat affiliations within the Health Information Exchange Committee, from an individual entity to an association- the Florida Osteopathic Medical Association, and to add a seat representative of ACOs via the Florida Association of Accountable Care Associations. Dr. van Caulil made a motion to approve the changes and Dr. Shapiro seconded the motion. The Advisory Council voted to accept approve the request.

**FloridaHealthFinder Website Redesign Update:** Jessica Hand presented a walkthrough of the redesigned *FloridaHealthFinder* ("FHF") website and stated the purpose of the website redesign was to modernize the look and feel of FHF. The redesign minimizes clicks, and streamlines and simplifies navigation. She said the look and contrasting colors were changed to allow easier reading of font, and the addition of a static menu allows for easier navigation without returning to the home page. She noted that the patient data query tool is still located under the researcher data landing page. Bureau Chief Helvey added that the current iteration is only the first phase of redesign for FHF and that the Agency continues to work with the vendor, ISC to streamline FHF comparison tools and facility locator tool which would be the second and third phases, respectively. Ms. Hand concluded by pointing out that weekly webinars are available to help consumers navigate the website via the "Request a Webinar" button and webinars are available on-demand for individuals and organizations.

**FloridaHealthPriceFinder Website:** Bureau Chief Nicole Helvey introduced Health Care Cost Institute ("HCCI") project leads Kristine Burnaska and Carol Bashaw, as well as Niall Brennan, HCCI President who presented on the Florida Transparency Initiative and *FloridaHealthPriceFinder* ("FHPF"). Ms. Burnaska went over the purpose of HCCI: to promote independent, nonpartisan research and analyses on the causes of the rise in U.S. health spending and inform the public policy process and assist in developing new solutions to long-term problems confronting the health care system. She also presented a PowerPoint of Florida spending and utilization based on HCCI's current claim data and noted that the spending calculations were based on negotiated health plan prices. The utilization calculations were based on unadjusted age, employer sponsored insurance and the patients were generally under 65 non-Medicare beneficiary age.

Ms. Burnaska continued that the FHPF pre-rule website was launched on November 28, 2017 at the Medical Service Area level with data from data from Aetna, Humana, and United covering a 24-month data period: 7/1/2013 – 6/30/2015. There are currently 295 Care Bundles available on the website and the data is considered valid through July 1, 2017. The data is expected to be refreshed in March 2018, after finalization of Rule 59E-9.10, F.A.C., and a website re-launch is expected to occur 4 to 6 weeks after the rule is finalized. This post-rule launch will display United, Aetna, and Humana claims data at the facility level and claims data for Florida Blue and Avmed expected to be included later.

Dr. Karen van Caulil, noting that the data is estimated to cover ninety percent of the commercial population and citing the absence of data from Cigna, asked if only the fully-insured commercial market was included. Mr. Brennan affirmed and Bureau Chief Helvey, noted that the Statutes required submission from Medicaid Managed Care Plans and their affiliate as well as plans that participate in the state group health insurance programs and their affiliates. Dr. van Caulil expressed that it would be great to encourage self-funded employers to include their data, to which Mr. Brennan agreed and noted that it would be a welcomed conversation.

Carol Bashaw presented an in-depth review of the *FloridaHealthPriceFinder* website, and stated that the website could be accessed three (3) different ways: via FHF by clicking on the FloridaHealthPriceFinder link in the middle of the home page: <http://www.floridahealthfinder.gov/index.html>, from the Guroo.com website where you can change your location to a Florida city, and from the new link designated by Florida- <https://pricing.floridahealthfinder.gov>. It was noted that the HCCI PowerPoint is available on the Advisory Council website.

Clint Shouppe inquired if there was an example of another state with a similar database of facility pricing, and Ms. Kristine Burnaska replied that no other state website is currently using the Guroo platform to show prices at a facility level. Additionally, Mr. Shouppe asked if there was concern that the data will significantly shift when the website moves to presenting prices based on inclusion of ninety percent of the data, and Ms. Burnaski responded that the data and care bundles are closely monitored. Bureau Chief Helvey added that communication would be included with the data to clarify and alleviate any confusion on the data.

**Round Table and Member Updates:** Chair, Kim Streit asked the Advisory Council Members for any updates on what their organizations are working on, and Dr. Karen van Caulil advised that the Florida Health Care Coalition (“FHCC”) has been working on a bundled payment projects and alternative payment models, specifically in oncology, cardiology, and maternity. She said FHCC is interested to see the FHPF website to compare data to what her organization already has on the self-funded population.

Chair Streit advised that the Florida Hospital Association (“FHA”) recently hosted an inter-agency summit on the opioid crisis. She added that FHA also hosted a summit on re-admissions that included panelists of stake holders from the nursing home and home health industries, and United, sharing work on improving patient safety. She said a focus for the FHA along with partners- Florida Medical Directors Association and Florida Hospice Association, is increasing the number of Floridians with Advanced Care plans via a project called “Dialog with Dignity”.

**Meeting Summary/Next Steps:** Chair Streit requested the Advisory Council members think about topics for the next meeting. She indicated that the foundation of the Advisory Council is data-focused and inquired if members could think of “interests” within the health care field that the Advisory council could be useful to the community and to the Agency.

Dr. Jill Sumfest noted the increase in free-standing Emergency Departments in her community, Gainesville. She said free-standing Emergency Departments are confusing, and increase utilization and costs. She asked if this topic was something the Agency would like to address. Bureau Chief Helvey replied that it might be a future topic, and continued that the recent Transparency Legislation requires the Agency to conduct data study on an issue impacting public health care. She noted that the Advisory Council would be a resource on determining what topics to consider for the future.

**Public Comment:** Ben Browning with the Florida Association of Community Health Centers asked if federally qualified health centers (“FQHCs”) could be categorized as an FQHC on the *FloridaHealthFinder* website as opposed to clinical laboratories. Nicole Helvey stated that the agency is waiting on a response from the licensure and registration entity.

**Adjourn:** The next meeting is tentatively scheduled for March 28<sup>th</sup>, 2018 in Orlando, Florida from 10:00 am to 12:00 pm, and Jennifer Miller will send out a detailed email regarding the next meeting.

The meeting was adjourned 3:04 pm.