

DRAFT MINUTES

State Consumer Health Information and Policy Advisory Council Meeting

Date: *September 28, 2017*

Time: *2:00pm –3:08pm*

Location: *Agency for Health Care Administration, Florida Center Conference Room*

Members Present: Nikole Helvey, proxy for Justin M. Senior, Secretary; Ashley Tate-Dinger, proxy for Karen van Caulil, PhD, Vice Chair; Dorene P. Barker; Diane Godfrey; Tom Herring; Eric Owens; Chris Struk; Jill Sumfest, MD; Sonya Smith proxy for Mary Beth Vickers; David Shapiro, MD; Wences Troncoso, JD; and Michael Wasyluk, MD

Members Absent: Kim Streit, Chair

Staff Present: Vance Burns; Cruz Conrad; Beth Eastman; Heidi Fox; Carrie Gaudio; Adrienne Henderson; Jennifer Miller; Tyler Nedley; Aaron Parsons; Sarah Shepherd; Nancy Tamariz

Interested Parties Present: Haynes Atchison, Tenet Health; Peter Barnick, Broward Health; Carole Bashaw, Health Care Cost Institute, Inc.; Denyse Bayer, Cigna; Olivia Boney; Charles Bottoms, Health Choice Network; Kathleen Brown-Blake, Moyle Law Firm; Ben Browning, Florida Association of Community Health Centers; Kristine Burnaska, Health Care Cost Institute, Inc.; Vance Burns, Agency for Health Care Administration; David Dieterich, The Virginia Northern Company; Jennifer Hinson, Rutledge Ecenia, P.A.; Jacquie Jones, Nemours Children's Hospital; Carol Klauer, Florida Department of Elder Affairs; Cody Mccloud, Greenberg Traurig, LLP; James Mcfaddin, Southern Strategy Group; Steven Mindlin, Sundstrom & Mindlin, LLP; Clint Shoupe, BayCare Health System; Joni Silvestri, Shands Health Care; Kim Tendrich, Florida Department of Health; Vicki A. Twogood, Florida Department of Financial Services; Enrique Vargas, Florida Attorney General's Office

Call to Order, Welcome and Roll Call: Mrs. Beth Eastman called the meeting to order, welcomed attendees and new members, then called roll.

Review and Approve Meeting Minutes: Ms. Diane Godfrey made a motion to approve the June Advisory Council draft minutes and the May Health Information Exchange Coordinating Committee Meeting minutes. Dr. Jill Sumfest seconded the motion and the Advisory Council voted to accept the minutes with no objections.

Agency Update: Ms. Nikole Helvey, Bureau Chief of the Florida Center, gave the Agency for Health Care Administration's (Agency) update. She reported on the Agency response to Hurricane Irma, which included ensuring evacuated Medicaid beneficiaries had access to care away from home and long-term care facility staff could provide care to those patients across state lines. The Agency also setup a website dedicated to resources for providers and stakeholders, expanded the operations of the complaint call center to a 24-hour schedule, and provided 24-hour staffing to the State Emergency Operations Center in partnership with the Florida Department of Health, and Agency survey teams made more than 1,600 site visits in the

days immediately following the storm. She noted that emergency rules were issued in coordination with the governor's office in response to hurricane Irma, and although implementation of those rules are ongoing, the Florida Center for Health Information and Transparency (Florida Center) is helping to understand what information systems will be needed to track activity and reports around those rules.

Ms. Helvey provided an update on the upcoming legislative session, stating that committee weeks were delayed due to the storm, but that the Florida Center has already had two (2) bill analyses- one on telehealth and another on transferring data amongst electronic health record vendors.

Ms. Helvey added that the Telehealth Advisory Council will provide a final report to the Florida Governor and Florida Legislature at the end of October. They have had eleven (11) public meetings, with the final meeting scheduled for the 17th of October in Tallahassee, and shortly after the Pediatric Cardiology Technical Advisory Panel (PCTAP) will soon launch. PCTAP is a result of 2017 legislation and is a panel of representatives from the State's ten (10) pediatric cardiac surgery programs as well as three (3) at-large members who are pediatric cardiologists or pediatric cardiac-surgeons. The member appointment process is expected to be finalized in the next weeks, and the "kick-off" meeting will be on November 2, 2017 in Jacksonville.

Ms. Helvey shared that a new AHCA Incident Reporting System (AIRS) was launched on June 28, 2017. It provides risk-managers with a more efficient method for log-in, via a single access point to multiple Agency systems, including background screening and online licensing systems and is the first phase of the system. AIRS allows for in-app communication and documentation of adverse incident reports which will simplify processes for staff and risk managers. She noted that additional phases of AIRS will support the Annual Reporting System, Liability Claims, Nursing Home Federal, Elder Justice Act and Medicaid Critical Incident reporting.

Ms. Helvey concluded the update by telling the Advisory Council that she would attend the National Association of Health Data Organizations, the first week of October 2017 in Washington, DC, where she will have the opportunity to interact with other organizations on relevant topics such as promoting data sharing and the federal Substance Abuse and Mental Health Services Administration (SAMHSA) rule related to substance abuse and treatment data.

Comments in response to Ms. Helvey's update came from Dr. Jill Sumfest who expressed pride in the State of Florida's hurricane preparation and response; and Dr. David Shapiro who asked that more notification be sent on conversion to the Agency Single Sign On system and to whom the conversion applies.

Health Information Exchange Coordinating Committee Update: Ms. Heidi Fox noted that the September 8, 2017 HIECC Meeting was canceled due to Hurricane Irma and would be rescheduled for later in October.

Ms. Fox continued that the Agency is planning to update the environmental assessment for the State Medicaid Health Information Technology Plan (SMHP). The assessment (HIE Study) will identify existing resources for Health Information Exchange (HIE); best practices for health data systems; the potential to leverage existing public and private health care data sources for exchange; and levels of access to health records across delivery systems including eligibility for public programs or private insurance. The HIE Study will also identify existing and potential solutions that could ensure that health care services are clinically appropriate, and facilitate cost avoidance through the elimination of duplicative services or over-utilization of services. The HIE Study will include identifying estimated costs, and policy levers that could positively impact implementation and adoption.

She stated that the Agency issued a Request for Quotes to the state term contract for management consulting services; and the initial activity for the consultant will be an “as-is” assessment to determine the:

- level of EHR adoption for health care providers;
- level of HIE infrastructure/services including the collection and exchange of public health information;
- adoption and utilization of HIE infrastructure/ across the spectrum of provider types;
- real-time access to eligibility information for public programs or private insurance; and current barriers to EHR and HIE adoption and interoperability.

Ms. Fox added that all Florida HIE services successfully transitioned to Audacious Inquiry (Ai). The Direct Messaging Service is provided through a subcontract between Ai and Inpriva, and service utilization has remained steady throughout the transition. She noted that participation in the Event Notification Service (ENS) continues to increase, with the service covering nearly four (4) million lives, with over 300,000 alerts delivered in July.

Ms. Fox completed her update by advising that the Agency is participating in National Health Information Technology week- October 2 through 5; webinars and panel discussions will be available through registration on the HIE website.

Data Collection Update: Mrs. Nancy Tamariz provided an update on data collections and stated that first quarter successfully closed with only three (3) ambulatory surgery centers (ASC) delinquencies. She added that due to the impact of hurricane Irma, there might be some delays in reporting and third quarter reporting might see a decrease in the record counts as it might take a while for residents to move back to their residencies. The Agency is currently consulting internally to determine how this might affect certification times.

Mrs. Tamariz continued that proposed rule hearings were held for the outpatient and inpatient rules, and the Agency is currently awaiting approval to file a Notice of Change to take in some recommendations discussed in those hearings. Additionally, a Request for Information (RFI) for data auditing vendors was posted in August to determine the possibility of increasing efficiency for a reasonable cost. The five (5) responses received are currently under review.

Transparency Initiative Updates: Ms. Nikole Helvey provided the Advisory Council with an update on legislation, speaking about the Agency's three (3) transparency rules – two rules on billing directing what facilities must publish on their websites, what is included in pre-treatment estimates, and what must be included in billing for ASC and hospitals. She stated the rules are currently going through a Notice of Change as of September 11.

Ms. Helvey noted that the Claims Data Collection rule, which has gone through two (2) workshops- December 5 and August 4, is currently moving as proposed language through the Agency's internal rule process. Though the initial plan for the Agency's new Transparency Pricing Website was for a fall launch, the rule addresses how data is published on the website and as such is dependent on how fast the rule is implemented. Mrs. Beth Eastman added that a draft rule and submission guide was provided at the August rule workshop and Agency worked on minor changes to those in response to comments received via the workshops.

Mrs. Beth Eastman noted that the first phase of the FloridaHealthFinder.gov website (FHF) re-design, showcased at the June 2017 Advisory Council Meeting, focuses on changes to the color and layout of the FHF. She stated launch is expected within the next three (3) weeks, but requirements to make the website responsive to tablets and cell phones may cause a delay in re-design of how the data is displayed on the aforementioned platforms. Updating the ASC and Hospital quality measures comparison tools will be phase two and phase three will look to re-design Facility Locator.

Meeting Summary/Next Steps/Public Comment/Adjourn: Ms. Helvey and Mrs. Eastman asked Advisory Council members for advice on how meetings could improve on accommodation and Agenda items. Dr. Shapiro asked if meetings could be scheduled farther out in advance and Ms. Helvey suggested scheduling meeting dates for the entire year. Dr. Sumfest and Dr. Michael Wasylik noted that Orlando provides for easier travel for face-to-face meetings. Additionally, Ms. Diane Godfrey said that round-table discussions for Advisory Council members could be added to the meetings. Mrs. Eastman noted that although the next meeting was expected to occur on December 1, an alternative meeting date might be available and staff would send out an email for clarification later.

The meeting closed with introductions from Mr. Eric Owens, representing the Department of Education and Dr. David Shapiro, who is a representative for the Florida Association of Ambulatory Surgical Centers.

There were no public comments.

The meeting was adjourned at 3:08 pm.