

DRAFT MINUTES

State Consumer Health Information and Policy Advisory Council Meeting

Date: *September 18, 2015*

Time: *1:00pm – 3:00pm*

Location: *Webinar/Agency for Health Care Administration*

Members Present: Michael Wasyluk, MD, Chair; Kim Streit, Vice Chair; Deputy Secretary Molly McKinstry (proxy for Secretary Elizabeth Dudek); Diane Godfrey; Chris Struk; Laura Brennaman, PhD; Karen van Caulil, PhD; Jill Sumfest, MD; Tammy Perdue; and Mary Beth Vickers

Members Absent: Laura Cantwell, Paul D. Myers, Wences Troncoso, and Tracy Yacobellis

Staff Present: Nikole Helvey, Bureau Chief; Beth Eastman; Heidi Fox; Nancy Tamariz; Jennifer Quinn Miller; Cruz Conrad; Jess Hand; Aaron Parsons; and Grace Fletcher

Call to Order, Welcome and Roll Call: Dr. Michael Wasyluk, Chair, called the meeting to order, welcomed attendees and called roll.

Retirement of Carolyn Turner: Ms. Beth Eastman discussed the accomplishments and career highlights of recently retired Florida Center employee, Carolyn Turner.

Recorded Meeting Announcement: Ms. Eastman noted the meeting was being recorded.

Review and Approve Meeting Minutes: The Chair called for review and approval of the March 20, 2015 draft minutes. Ms. Karen van Caulil made a motion to approve and Ms. Tammy Perdue seconded the motion. The Council voted to accept the minutes with no objections.

Agency Updates: Ms. Nikole Helvey, Bureau Chief of the Florida Center for Health Information and Policy Analysis, shared that 2014 HEDIS scores for Florida Medicaid Managed Care Plans improved at a higher rate than national scores, and will be available to view on FloridaHealthFinder by January of 2016. She also stated that on September 16th, Ms. Molly McKinstry presented an overview of Agency technology initiatives to the House Health Innovation Subcommittee, which included a discussion of FloridaHealthFinder and Florida Health Information Exchange (FHIE), generating positive discussion on these issues.

Assisted Living Facility Comparison Tool Update: Ms. Beth Eastman stated that the Assisted Living Facility (ALF) Comparison Tool will be available on FloridaHealthFinder by November. This tool is similar to existing FloridaHealthFinder comparison tools for hospitals, ambulatory surgical centers, nursing homes, health plans and hospices. Information available on the ALF tool will include survey complaints, sanctions, final orders, fines and deficiencies; nurse availability, number of special programs and services and activities for a 60 month running period. She noted changes in assisted care community statute Ch. 429.55, F.S., during the last legislative session. A prototype of the new Assisted Living Facility tool will be available in the coming weeks.

HIECC Update: Ms. Karen van Caulil provided an update on the August 21, 2015 HIECC meeting: Secretary Dudek opened the meeting; Aaron Parsons presented on the Event Notification Service (ENS), noting 206 participating hospitals, 4 health plans and one ACO are receiving ENS alerts. Ms. Carrie Gaudio reported on the Patient Look-Up (PLU) user group meeting on July 30, 2015. Ms. Gigi Cowart, Harris Project Manager, presented a quarterly HIE report for the July-October 2015 period, noting Tampa Bay HIE completed PLU onboarding. Ms. Pam King provided an update on outreach activities, June and September Going Digital Symposiums, and success stories of HIE participants. Mr. Ken Whittemore reported on the status of *Surescripts*, electronic prescribing of controlled substances (EPCS) in Florida, with 73 percent of pharmacies and 0.9 percent of active prescribers enabled for EPCS as of June 2015. Ms. Heidi Fox presented highlights of the 13 organization responses to the Agency's request for information (RFI), discussed vendor interest in operation of the Florida HIE and noted respondent support for a centralized architecture and expansion of ENS. Ms. Mary Schrenker gave a status report on the Medicaid EHR Incentive Program, reporting 7,097 eligible professionals and 177 hospitals paid by the program as of July 31, 2015; and Ms. Carolyn Turner reported that based on *Surescripts* data, 68 percent of licensed physicians e-prescribed in Q2 2015.

The next HIECC meeting is scheduled for November 20, 2015.

HIE Symposium Update: Ms. Heidi Fox discussed the June 26, 2015 *Going Digital* Symposium in Tallahassee. The format encouraged robust discussion between a panel of experts and participants. The next *Going Digital* Symposium on September 29th in St. Petersburg, already has 128 registrants and will be followed by a symposium in Jacksonville on November 12th.

Mr. Aaron Parsons, Event Notification System Project Manager, reported on the Event Notification System (ENS). He stated that ENS provides real time notice to health plans when a subscriber is admitted to a participating hospital. ENS promotes primary care utilization and improves coordination of post-discharge care via secure, HIPAA compliant delivery of patient data. Over 200 hospitals currently participate in ENS. Participants are required to exclude self-pay and 42 CFR Part 2 patients from the data feed, and provide HL7 ADT (Admit, Discharge, and Transfer) data messages via secure VPN or SSL connection. Messages include patient identification, reason for hospital encounter and current contact information. Health plans and Accountable Care Organizations (ACOs) can subscribe to ENS, and provide a roster or panel of current members/patients to the Florida HIE. The panels are loaded into a Master Patient Index (MPI). Incoming hospital ADTs are compared to the subscriber panels in the MPI, and matching identities are securely delivered to the subscribing organization. ENS sent closed to 44,000 notifications in August and 190,000 notifications have been sent to date. Florida HIE ENS prices for health plans, ACOs and small health plans were summarized by Mr. Parsons.

Dr. Jill Sumfest, Mr. Parsons and Ms. Fox discussed why it is currently not possible to show non-participating plans the number of ENS messages they would have received from the service. Insurance metadata isn't coded uniformly across all hospital data sources; ENS can only match data that conforms to ENS standards, and thus cannot generate a report for missed alerts. The

match rate is currently low because just 900,000 identities exist in the MPI out of 20 million Florida residents, and there is only a match with hospital admissions or Emergency Department visits. The ENS alert rate varies according to how health plans set their member panel, and additional provider analysis is needed in order to determine match rates. The group considered ways to show potential participants how data is being used by current program participants. ENS has only been in large scale use for six months.

Ms. Nikole Helvey expressed interest in a model to calculate return on investment, and suggested working with an early adopter to develop a model that could be shared with other plans as an outreach tool. Long term care health plans were suggested, but subscriptions are currently limited to payers. Ms. Molly McKinstry mentioned the possibility of piloting with home health agencies to identify patients that were admitted into hospitals in order to improve treatment after discharge. This alert would also improve coordination of bed availability by long term care providers. She added that although we are not yet keeping official metrics on ENS, participating health plans have told us the system improved patient contact information. By improving preventive care measures, which in turn impacts HEDIS scores, we can already demonstrate the program's value to potential participants.

The potential interest of worker's compensation carriers in the ENS was discussed, as well as state funding for ENS. Ms. McKinstry stated the Agency has not requested state funding for the program, which is intended to be a paid for by users that benefit from the system.

Commission on Hospital and Healthcare Funding Update: Ms. Helvey reviewed Governor Scott's executive order appointing nine Floridians and two co-executive directors to the Commission tasked to investigate the role of taxpayer funding used for hospitals, health plans and other healthcare providers. She added that the state Medicaid budget is approximately one third of the total state budget, increasing at three and a half times the rate of other revenue growth. The average Floridian spends 20 percent of their income on healthcare costs, more than half of which is paid to hospitals and physicians. The Commission is examining whether Certificate of Need (CON) regulations impact competition, affordability and access to healthcare. Ms. Helvey reviewed additional directives of the executive order to the Commission. To date there have been eight Commission meetings, with a ninth scheduled later this month in Tampa. The Commission Transparency Tour around the state allowed hospital executives, state and national healthcare experts to share healthcare industry challenges with the Commission. The September 28 meeting in Tampa will focus on the transparency of healthcare costs and quality, with industry experts speaking on this issue. The Commission's findings and recommendations will be shared at the next State Consumer Health Information and Policy Advisory Council meeting in December. There is a dedicated website at www.healthandhospitalcommission.com with materials and information from previous, interactive data charts of information reviewed by the Commission, and links to the streams of all meetings on the Florida Channel. The Florida Channel also retains video recordings of each meeting on its website in their video archives library.

Discussion- Ambulatory Surgery Center Quality Measures: Ms. Eastman noted that information on ASC quality and performance outcomes is currently limited on FloridaHealthFinder. The national CMS hospital comparison website shows ASC outpatient imaging efficiency measures, and is working with the ASC Quality Reporting Program to improve collection measures through voluntary reporting on an aggregate basis. The Agency is currently working with 3M to display additional potentially preventable events on FloridaHealthFinder, and may invite a 3M representative to speak at the next meeting.

Ms. Helvey added that bills related to ASC length of stay and potential recovery care centers generated discussion of ASC quality measures during the last legislative session. The group discussed potential ASC quality care measures, cost savings from ASCs compared to recovery in hospitals, ASC data in the all payer claims database, challenges linking ASC data to hospitals, ASC quality metrics available, and potential ways that ASC data could be utilized to impact patient care. Ms. Tamariz answered questions on ASC data reported to the Agency and explained the important role of cost analysis during past rule promulgation on this issue. Ms. Eastman described ASC data currently available on the FloridaHealthFinder website. Participants agreed this topic should be carried forward to the next meeting and followed closely during session.

2015 Long Range Plan Status Update: Ms. Tamariz stated that the first quarter in Data Collection had closed with no delinquencies; however, due to internal server issues, eight comp days were allowed to complete certification, which closed September 8, 2015. Staffing limitations prevented progress of the online video project. Challenges to ICD 10 implementation were the focus of the July workgroup meeting, with the next workgroup meeting scheduled for November. Replacement of the current Data Collection auditor software is underway. Ms. Helvey provided additional explanation of potential changes the new software system brings to data reporting. The new auditor software should be ready in time for the first quarter of ICD 10 reporting next year. Ms. Helvey and Ms. Streit discussed consumer resistance to giving social security numbers during health care visits, and its potential impact on healthcare data collection. Alternative data elements that could be used instead of social security numbers were discussed by staff and board members.

Ms. Eastman reported on Data Dissemination, noting that November marks the ten year anniversary of FloridaHealthFinder. In 2006 there were 244,000 visits to the website, which is on track to reach 3.7 million visits this year. In 2015 alone there have been 28 webinars with over 500 attendees. Data for CY 2014 has been added to FloridaHealthFinder, and the Assisted Living Tool will go live on the website in November.

Ms. Fox reported that ENS now has five health plans and five accountable care organizations subscribed, and 205 hospital data sources. There are ten organizations in production for data sharing on the Patient Look-Up (PLU) Service. Transactions on PLU were 290 in June and 360 in July. Ms. Fox discussed challenges to participants adopting the system, which has not yet reached steady state. The E-Prescribing rate for osteopaths and physicians was 67 percent. 722 new eligible professionals received an incentive through the incentive program in September;

there have been a total of 11,000 payments in the program to date. Ms. Helvey pointed out that PLU transaction numbers do not include transactions happening locally, among regional nodes.

Meeting Summary: The Chair commended staff for a successful meeting Agenda that covered myriad complex healthcare issues.

Next Steps/Public Comment/Adjourn: Ms. Helvey stated that action items will include determining dates for the data transparency group meeting and additional follow up at future meetings on the topics covered today.