

DRAFT MINUTES

State Consumer Health Information and Policy Advisory Council Meeting

Date: *December 18, 2015*

Time: *10:00am – 12:00pm*

Location: *Webinar/Agency for Health Care Administration*

Members Present: Secretary Elizabeth Dudek; Michael Wasyluk, MD, Chair; Kim Streit, Vice Chair; Laura Cantwell; Diane Godfrey; Paul D. Myers; Chris Struk; Laura Brennaman, PhD; Karen van Caulil, PhD; Jill Sumfest, MD; Tammy Perdue; Mary Beth Vickers; and Wences Troncoso

Members Absent: Tracy Yacobellis

Staff Present: Molly McKinstry, Deputy Secretary; Nikole Helvey, Bureau Chief; Beth Eastman; Heidi Fox; Nancy Tamariz; Jennifer Miller; Cruz Conrad; Jess Hand; Aaron Parsons; Grace Fletcher; Carrie Gaudio; Adrienne Henderson; Pam King; Vance Burns

Interested Parties Present: Stacy Kilroy; Gigi Cowart; Andrea Stephenson; Denyse Bayer; Jamie Caldwell; Kate Doyle; Diane Kazmierski; Hayden Dempsey; Steven Mindlin; Alexandra Abboud; Jeff Feller; Bryan Tumminia

Call to Order, Welcome and Roll Call: Kim Streit called the meeting to order, welcomed attendees and called roll on behalf of Chair Dr. Michael Wasyluk (lost his voice).

Review and Approve Meeting Minutes: Ms. Streit called for review and approval of the September 18, 2015 draft minutes. Dr. Karen van Caulil made a motion to approve and Ms. Diane Godfrey seconded the motion. The Council voted to accept the minutes with no objections.

Agency Update: Ms. Elizabeth Dudek, Secretary of the Agency, noted the upcoming Commission on Health Care and Hospital Funding Meeting on January 19, 2016 and reviewed the status of the Governor's Recommended Health Care Transparency Bill.

Health Information Exchange Coordinating Committee (HIECC) Update: Dr. van Caulil provided the following highlights from the November 20, 2015 HIECC meeting: Ms. Gigi Cowart, Harris Project Manager, presented the Health Information Exchange (HIE) August-October 2015 Quarterly Report, which included updates on the HIE, Event Notification Service (ENS) and Patient Look-Up (PLU) programs, and presented the project plan for next quarter; Mr. Peter Barnick gave the PLU User Group report, which met October 1, 2015 in Orlando; Mr. Aaron Parsons presented on the status of the ENS; Ms. Haley Priest presented on the HIE outreach activities; and Ms. Heidi Fox gave an update on other HIE related activities.

Legal Work Group Update: Ms. Heidi Fox provided the following highlights from the Health Information Exchange Legal Work Group Meeting held December 4, 2015: There were proposed changes to the ENS agreement, including changes to the delivery of the subscriber's

panels and forwarding alert messages; the Automated Readmissions Addendum, a service which would allow hospitals to easily track readmissions outside of their own hospital system; The operational status of the Florida HIE services, noting that as of December 2015 there were over 200 hospitals in production capable of providing alerts to 5 health plans and 11 Accountable Care Organizations. Currently, ENS covers over 1 million subscribed lives with over 50,000 monthly alerts. The Agency goal is to add 20 participants to the ENS and expand the number of PLU organizations by 10 percent.

Update on the Commission on Hospital and Healthcare Funding (the Commission): Ms. Nikole Helvey provided an update on recent Commission activity, including a description of the benefits of an All Payer Claims Database (APCD) for Florida, including: enhanced healthcare transparency, comprehensive data collection, and better informed consumer health care purchasing. She stated that there are currently 19 states that have or are in the process of implementing an APCD. The Centers for Medicare and Medicaid Services (CMS) has established national data standards and data submission protocols to assist states in this effort. Enhanced information on hospital readmissions and complications could be provided to consumers via FloridaHealthFinder.gov. Ms. Helvey stated their next meeting is tentatively scheduled for Tuesday, January 19th.

Governor's Recommended Healthcare Transparency Bill: Ms. Nikole Helvey provided a review of three major components of the Governor's Recommended Bill on Health Care Transparency (available on the Commission website at www.healthandhospitalcommission.com). Section One of the bill addresses issues related to transparency, patient protections and public disclosure of hospital financial information; Section Two addresses patient protection against unconscionable hospital prices; Section Three recommends the addition of health care quality measures and financial data on FloridaHealthFinder.gov. Ms. Helvey noted that the State Consumer Health Information and Policy Advisory Council (Advisory Council) will be responsible for selecting ten health care quality measures used for the latter section. Ms. Helvey added that although an All Payer Claims Database (APCD) is not clearly stated in the bill, it would be a necessary component.

Mr. Chris Struk inquired as to whether the bill has been filed yet, to which Ms. McKinstry responded in the negative. The Advisory Council discussed the need for further information and discussion about APCD and agreed to review materials from previous Advisory Council meetings on this issue.

Assisted Living Tool Interactive: Ms. Beth Eastman presented on the Assisted Living Facilities Comparison Tool, the newest addition to the FloridaHealthFinder.gov website. This tool allows visitors to compare Assisted Living Facilities by a variety of indicators, including: bed size, number of substantiated complaints, sanctions/final orders, fine amounts, number of deficiencies, nurse availability, special programs and services, and activities. Ms. McKinstry added that deficiencies are broken down for comparison by class (type). Ms. Cantwell added her positive experience using this tool as a consumer. The Advisory Council discussed additional marketing ideas for promoting FloridaHealthFinder.gov.

Discussion-2016 DRAFT Long-Range Plan: Ms. Nancy Tamariz provided the following review of Data Collection 2015 Goals and Objectives: the Establishment of a “Request a Webinar” function on the Data Collection website; rule changes completed in September 2015 for the ICD-10; continued development of an online video for XML file corrections; data currency goals for hospital and Ambulatory Surgery Center (ASC) data collection kept at 100 percent for all quarters of 2015. Ms. Tamariz presented the following summary of 2016 Data Collection Goals: data currency percentages kept near 100 percent; completion of an online video for XML file correction and common errors; hold at least three Data Work Group meetings in 2016; implementation of a new auditor system. Additionally, Ms. Tamariz noted a goal to explore opportunities to reduce the certification process from 5 months to 4 months. Ms. Streit would also like to review the possibility of substituting the collection of social security numbers as it is becoming more difficult to collect this information.

Ms. Beth Eastman provided the following review of Data Dissemination 2015 Goals and Objectives: 2015 (the ten year anniversary of FloridaHealthFinder.gov) had approximately 3.8 million visits, exceeding the goal by 3.8 percent; 44 General Webinars and Researchers and Professional Webinars were held with approximately 900 participants; outreach activities included participation at state employee benefit fairs (attended by 3,400 people) and utilization of the Medicaid Provider Alert System for webinar notification and sign-up; two new website additions this year were the Medicaid Consumer Report Card and the Assisted Living Facility Comparison Tool; the latter provides a running 5 years of data.

Ms. Eastman stated the following goals for 2016: work with the Advisory Council and the Data Standards and Transparency Committee to enhance and expand health care information made available on FloridaHealthFinder.gov, including hospital utilization and quality measures, increased price transparency, quality outcomes for ASCs; continuing to monitor other state and national health care websites, methodologies regarding public reporting; identify areas of improvement for ease of website navigation and reducing the number of clicks to access data. 2016 Measurable Objectives include pursuit of additional data sources on costs and pricing such as an All Payer Claims Database; identify, in conjunction with the Advisory Council, the top ten quality outcomes for hospitals; display quality outcome information for ASCs when available; hold at least 35 webinars on FloridaHealthFinder.gov and increase the number of site visits to 4 million visitors.

Ms. Heidi Fox provided a review of the Health Information Exchange 2015 accomplishments: over one million subscribed lives in the Event Notification Service (ENS), with more than 51,000 alerts delivered monthly; ten organizations in production with data available for sharing with other participants by the end of 2015; PLU transactions tracked (although the tracking metrics vary due to new participant testing); e-prescribing goals achieved and 867 new eligible professionals participating in the Medicaid Electronic Health Record Incentive Program.

Ms. Fox and Ms. McKinstry addressed the HIE 2016 goals, including: HIECC will assist the Agency in the implementation of statewide HIE; the HIE Legal Work Group will advise on the

implementation of Florida HIE agreements used to describe the rights and responsibilities of participants in the Electronic Health Information exchange; HIECC participation in implementation of the State Medicaid Health Information Technology Plan. Measurable Objectives for 2016 include: Implement 20 participants in the ENS; expand the number of organizations data sharing in the Florida HIE PLU network by 10 percent-currently 426 organizations are connected via 10 nodes; increase the number of licensed professionals e-prescribing from 70 to 75 percent; achieve 300 new eligible professionals engaged in adopting EHR or meaningful use of a certified EHR in 2016; develop specifications for future procurement of Florida HIE infrastructure services.

2016 Advisory Council Chair and Vice Chair Election Results: Ms. Helvey announced the results of the Advisory Council elections. Ms. Kim Streit was voted the new Chair and Dr. Karen van Caulil voted in as Vice Chair. Ms. Helvey, along with the other Advisory Council members, thanked Dr. Wasylik for his service as Chair of the Advisory Council in 2015 and look forward to continue working with him as part of the Council.

Meeting Summary/Next Steps/Public Comment/Adjourn: The Council agreed the next meeting should be scheduled face-to-face after Legislative session ends in March.

Ms. Deanna McDonald asked whether the ten hospital quality measures the Advisory Council will select are self-reported by the facilities. Nikole explained the current data collection process, which is self-reported to a degree, but compared to an algorithm based on real facility data. Additionally, an audit process ensures quality reporting. Ms. McKinstry added commentary on the Agency process for ensuring data accuracy, and agreed that this is an important issue to further discuss.

The meeting adjourned at 11:15 am.