



Event Notification Service

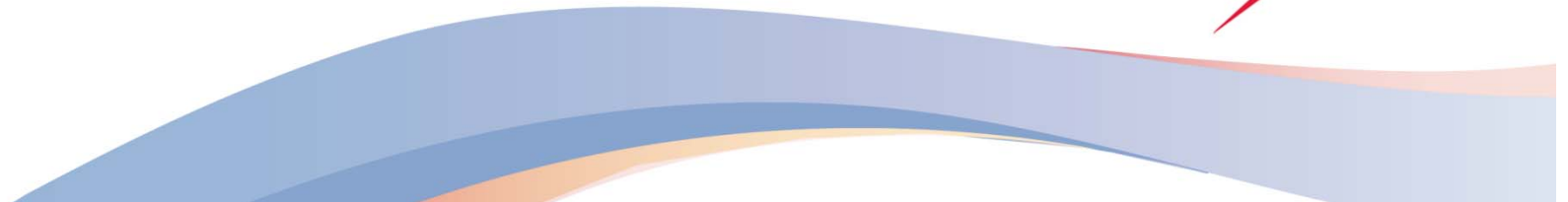
The Florida Health Information Exchange

Friday, September 18th 2015



Better Health Care for All Floridians
AHCA.MyFlorida.com

HARRIS



Event Notification Service

- ENS provides real-time notice of a patient's hospital encounter to the patient's health plan or provider
 - ENS alerts close a significant information gap
 - ENS supports better coordinated post-discharge care
 - ENS alerts promote primary care utilization
 - Secure, HIPAA-compliant delivery of patient data



Hospital Participation

- Over 200 hospitals participate in ENS
 - Each hospital signs the same multiparty ENS Subscription Agreement and HIE Terms and Conditions
 - All hospitals are required to exclude self-pay patients and patients covered by 42 CFR Part 2 from the data feed

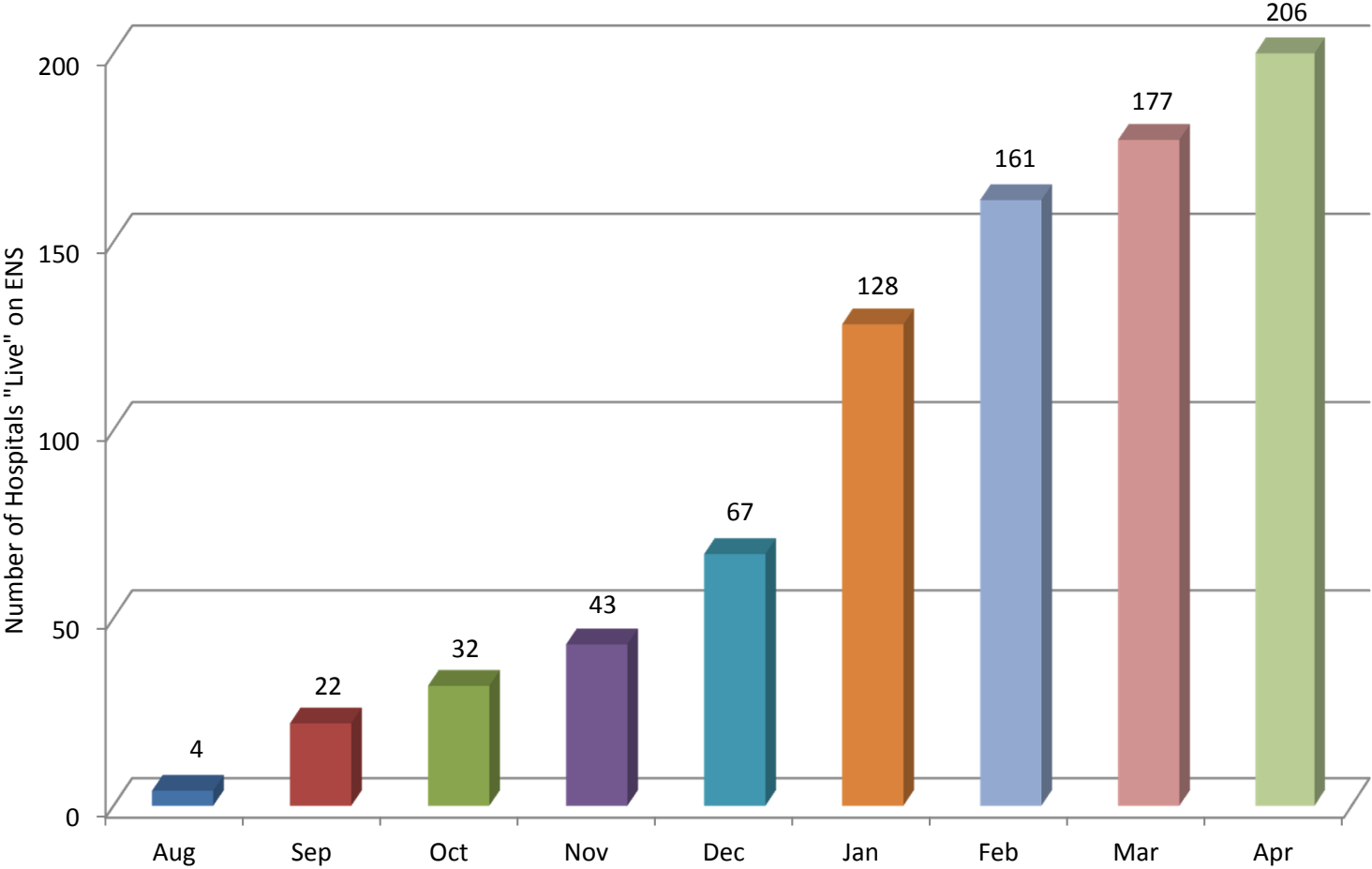


Hospital Participation

- Hospitals participate by providing data to the HIE
 - Hospitals provide HL7 ADT messages
 - ADT = Admit, Discharge, Transfer
 - Data sent via secure VPN or SSL connection
 - ADT messages include
 - information which identifies the patient
 - the reason for their hospital encounter
 - up to date patient contact information



ENS Hospitals



Subscriber Participation

- Health plans and Accountable Care Organizations (ACOs) can subscribe to ENS
 - Subscribers sign the same multiparty ENS Subscription Agreement as participating hospitals
 - Subscribers provide a roster or panel of current members/patients to the Florida HIE
 - Subscriber panel can include all lines of business, all members/patients, or any subset of members/patients
 - Panels are loaded into a Master Patient Index (MPI)

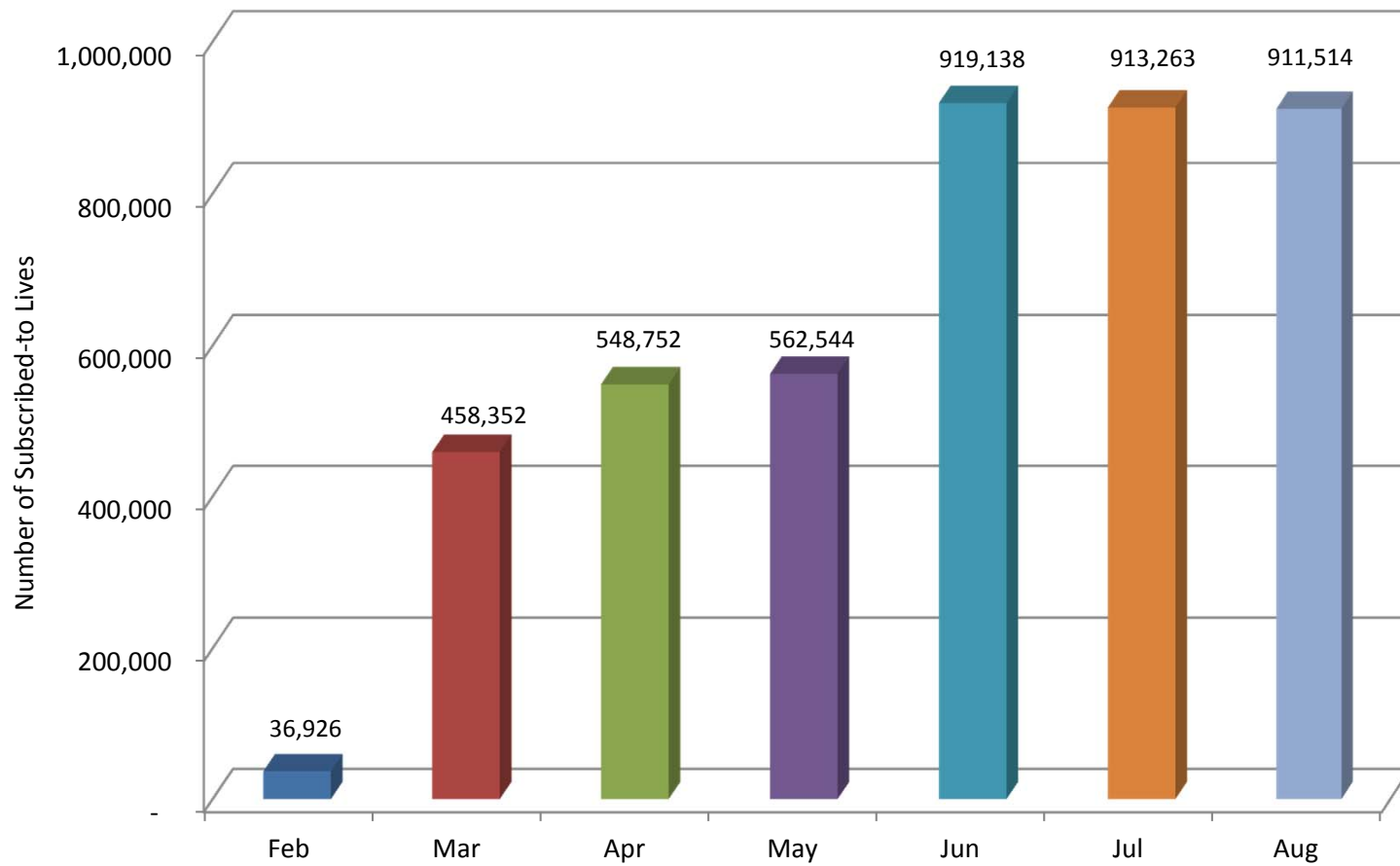


ENS Subscriptions

- Health plans
 - WellCare of Florida
 - Sunshine State Health Plan
 - Moline Healthcare
 - Integral Quality Care
 - South Florida Community Care Network
- ACOs
 - Primary Partners
 - Aledade
 - Palm Beach ACO
 - Accountable Care Coalition of Northwest Florida



ENS Subscriptions



Matching

- Incoming hospital ADTs are compared to the subscriber panels previously loaded into the MPI
 - Matching elements include patient name, DOB, and gender
 - ENS uses probabilistic matching to identify matches
 - ADTs which do not match an identity in the MPI are deleted from the software
 - ADTs which match an identity in the MPI are securely delivered to the subscribing organization
 - No ADTs are retained by the Florida HIE



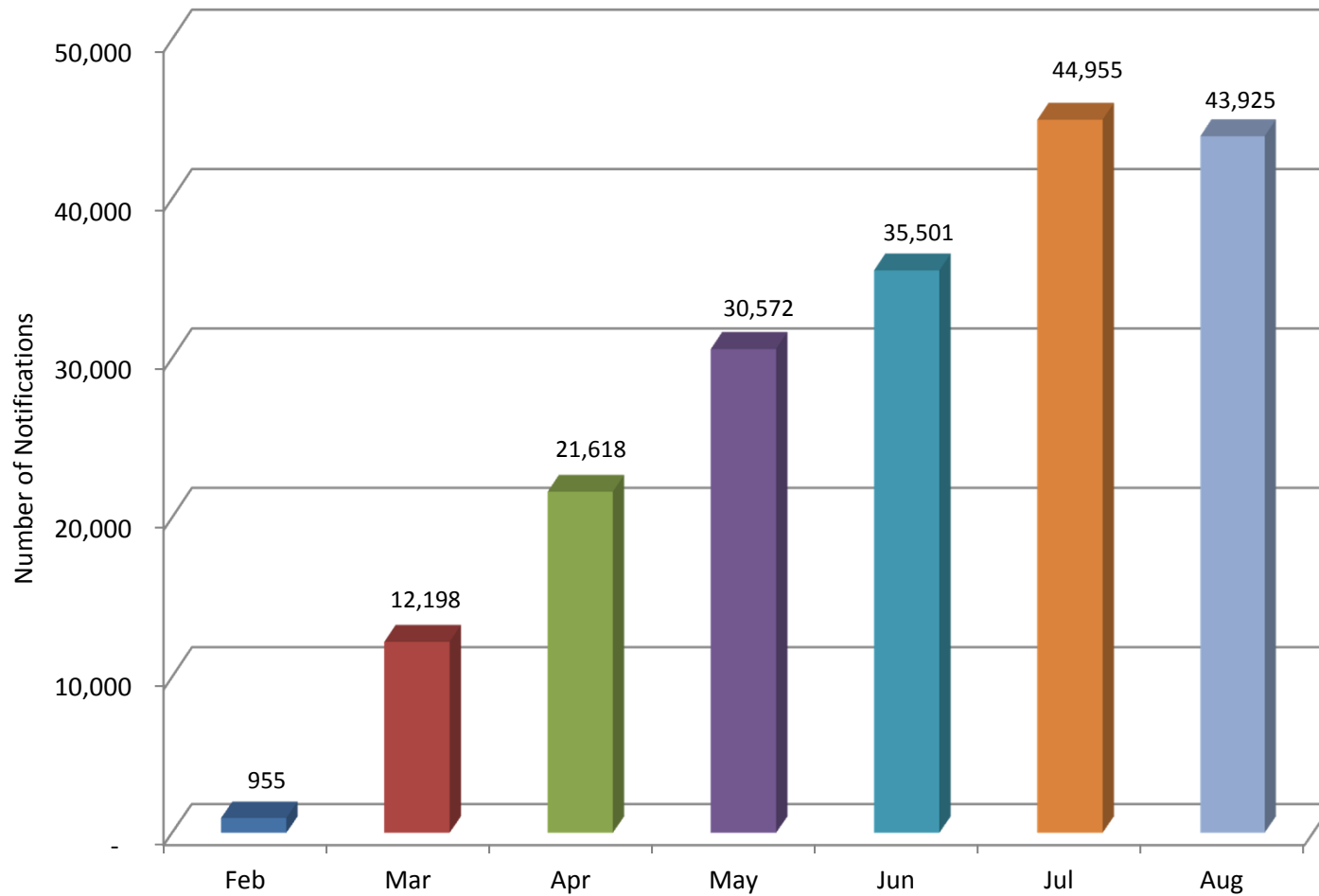
ENS Alerts

- Highly customizable delivery options
 - As-available or batch delivery options
 - Raw HL7 data or .csv file format
 - Delivery by Direct or Secure File Transfer Protocol (SFTP)
- Standard content of ENS alerts

Patient Name	Home/cell/work phone	Hospital Name
DOB	Event (Admit/Discharge)	Hospital Medical Record Number
Gender	Source Class (ED/Inpatient)	Member ID
Home address	Event Date & Time	Primary Complaint*



ENS Notifications



ENS Pricing

- Florida HIE pricing for ENS
 - Health plans
 - \$75,000 for the first 50,000 panel members annually
 - \$25,000 for each additional 100,000 panel members annually
 - ACOs and small health plans
 - Pro-rated fee of \$1.50/member/year
 - Minimum annual fees equal to a 5,000 member panel

