



Adult Protective Services Program

Assisted Living Workgroup Phase II Adult Protective Services Program Update on Workgroup Recommendations

Recommendation:

Improve ability to share information and data efficiently between the Long Term Care Ombudsman Program, DCF Adult Protective Services and AHCA by enabling integration between Agency for Health Care Administration's licensure data and the provider data which is used as an identifier in abuse reports and the Ombudsman Program. This integration would allow for more immediate identification of unlicensed facilities and would improve accuracy of reports particular to individual facilities.

Improve ability to share information and data efficiently between APD and AHCA related to ALFs where APD clients reside.

Status

Department is currently working in the implementation of these recommendations with an anticipated completion time of Fall 2012.

Issue: Florida Safe Families Network (FSFN) currently does not allow for the coding of facility type in Institutional intakes/reports. The Department finds itself unable to monitor rates and trends within facility groups (i.e. Nursing Homes or Assisted Living Facilities), unable to respond to requests for data from partner agencies focusing on facility types, and unable to respond to media inquiries focusing on the same.

Solution: Add a field to FSFN to capture the type of facility in an Institutional report. This field could be initially set by the Hotline at intake, but would ideally need to be validated and definitively set by the investigator in the investigative shell. This field should be a criterion for closure (i.e. no closure without this field having been assigned a value). Integrate AHCA's licensure data feed in such a manner that it drives adult provider data in FSFN.

Expected outcomes would be the following:

1. The ability to identify and report frequency and outcome of abuse reports in institutional settings with a level of specificity that allows us to identify the TYPE of institution (i.e. ALF, Nursing Home, Adult Family Care Home, etc.).
2. The ability to readily and accurately notify AHCA, APD, and the Ombudsman when institutional reports are received. Electronic notification is the intended method.
3. The ability to reliably identify, catalogue, and account for facilities in which we investigate reports of abuse, neglect, and/or exploitation, using AHCA licensure data.