



Medicaid Therapy Services Forum Summary
September 16, 2011
9:00 a.m. – 12 :00 p.m.

Better Health Care for all Floridians

Agency for Health Care Administration
2727 Mahan Drive, Building 2
Conference Room F
Tallahassee, FL 32308

Beth Kidder, Bureau Chief, Medicaid Services
Judy Taylor-Fischer, Program Administrator, Child Health Services

Facilitator
Co-Facilitator

Matt Ward, Staff Assistant
Erica Floyd-Thomas, Program Analyst, School Certified Match
Gail Underwood, Program Analyst, Early Intervention Services
Laura Rumph, AHC Administrator
Robi Olmstead, AHC Administrator
Pilar Alsiro, Program Administrator
Kathleen Core, Registered Nurse Consultant, PPEC/MFC
Ronique Hall, Program Analyst, Child Health Check-Up
Lisa Gill, AHC Administrator
Carol Burch, Early Steps, Florida Department of Health, CMS

Medicaid Services
Child Health Services
Child Health Services
Medicaid Compliance
Medicaid Program Integrity
Health Systems Development
Child Health Services
Child Health Services
Health Systems Development

Attendees:

Laurie-Anne Brooks, Supener Therapy
Ryan Williams, TLC Pediatrics
Mariano Botta, Miami Childrens Hospital
Kavee Schutt, OTY lads
Roberta Neves, Ability Plus Therapy
Amie Tishkoff, Collaborative Function
Karyn Pennington, TLC Pediatrics
Kathy. Goltry
Maria DePick, PSA Healthcare
Laura Joslin, Ability Plus Therapy
Deborah Campbell, Superior Therapy
Stuart Meaux, Sacred Heart Rehab
Cheryl Collins, eQHealth
Marsha Gomez, eQHealth
Louise Riccio, eQHealth

Jan Wooten, PTSGO
Hobie Wooten, PTSGO
Richard McLoy, Welch & McLoy Therapy
Meme Smith, Kids Talk PL
MaryAnn Bickerstaff, ARC Gateway
Elizabeth Matalon, Baptist Hopsital
Alain Lopez, Bilingual Speech
Laura Maynard, All Children's Hospital
Chris Snow, Alliance for Ped Therapy
Courtney Swilley, Florida ARF
Kathy Reep, FHA
Pam Hull, AHCA
Anna Mieres, eQHealth
Kim Chevarria, eQHealth

Summary

I. Therapy Services program updates

- Handbook

The draft version has been routed through the agency and is now awaiting approval from the Office of Fiscal Accountability and Regulatory Reform (OFARR). AHCA hopes to schedule a workshop in the next month, to parallel promulgation with the eQHealth current implementation schedule. Information will be posted on the therapy website and through Health Care Alerts. Handbook changes are not major shifts in policy, but rather clarification of issues that have been discussed in these forums.

- System Edits (92506 code, NCCI edits)

Procedure Code 92506

- This procedure code will require an override until the new Therapy Services handbook is promulgated, which will allow evaluations to be billed once every five months.

National Correct Coding Initiative (NCCI) Update

- NCCI was implemented Oct. 1, 2010.
- Resulted in a new edit being placed on speech therapy codes 92507 and 92508.
- These procedure codes were assumed to be an untimed service according to NCCI policy.
- FL Medicaid policy identifies this service as billable in 15-minute increments which lead to claims being denied.
- FL Medicaid requested an exception from the Centers for Medicare and Medicaid Services and this has been granted.
- The FLMMIS system has been updated to exclude these procedure codes from this edit.
- Additional research is being done regarding the billing combination edit which prevents evaluations and treatment from being billed on the same day.

- Plan of Care and Treatment forms

Some therapists have revised their forms to look like the optional one Medicaid produced. eQHealth plans to follow Medicaid's lead on the form if the therapists want to use it.

- Utilization Management project update

122 evaluations were done. Additional documentation has been forwarded to consultants for review.

II. Health Maintenance Organization (HMOs) and Provider Service Networks (PSNs)

- HMO discussion and Q&A (continued from June forum)

Therapists were advised to follow up with the Bureaus of Health Systems Development or Bureau of Managed Health Care on issues and to provide specific examples of concerns with managed care organizations.

III. Third Party Liability Claims updates

- TPL claims being processed by our third party vendor, ACS
 - Contact: Daniel Roy, email – Daniel.Roy@ahca.myflorida.com
 - Phone - 352-840-5747

IV. Fraud Prevention and Compliance presentation

For a copy of the power point presentation, please see the therapy services website:
<http://ahca.myflorida.com/therapy>.

V. Quality Improvement Organization Contract for Prior Authorization (eQHealth Solutions)

eQHealth introduced their staff and discussed the upcoming training sessions throughout the state. In addition to face-to-face meetings, there will be webinars in October. Providers may attend as many sessions as they would like.

eQHealth will be posting important details and updates at <http://fl.eqhs.org>

Thank you for attending!