



Agency for Health Care Administration Joint Training for Nursing Homes

Tuesday, March 27 – Tampa
Thursday, March 29 – Orlando
Tuesday, April 3 – Weston
Tuesday, April 10 – Tallahassee

Approved for 6 hours of continuing education – FHCA Provider Number 50-720:

- Florida Board of Nursing Home Administrators
- Florida Board of Nursing
- Florida Board of Clinical Social Work
- Florida Board of Occupational Therapy
- Florida Board of Speech-Language Pathology & Audiology
- FHCA does not have NAB approval for this program.

There are major changes in the pipeline for nursing homes. The Centers for Medicare & Medicaid Services has published final changes in the interpretive guidelines for many care areas. Florida Health Care Association and Leading Age Florida (formerly FAHSA) bring you this one-day joint training to highlight major areas of change and provide supportive information to take back to your facility for training and education.

Regulatory compliance will serve as the main focus of the training, with topics including a discussion of recent CMS regulatory guidance changes to the State Operations Manual as well as the major CMS goals for 2012; best practices guidelines on the prevention of abuse/neglect/adverse incidents and crimes against residents, as well as immediate jeopardy situations; and direction on federal and state reporting requirements. There will be a review of the state's top deficiencies with reports on the state's survey and staffing data. Targeted training will also focus on infection control, pressure ulcer reduction, and readmissions to hospitals from skilled nursing facilities.

Agency for Health Care Administration experts will brief participants on the enforcement provisions for regulatory noncompliance. Increased enforcement and survey action related to the potential for immediate jeopardy outcomes and adverse incidents have focused staff attention to risk management as well as the documentation of activities and incidents in an unprecedented way. This training will highlight the need to be informed of survey requirements and processes as well as best practices on appropriate assessment and care planning to ensure quality outcomes of care and improved managed risks.

Target Audience:

Nursing home administrators, nurse leaders, charge nurses, social workers, therapists, activity directors, consultants, ARNPs, Physician Assistants, Medical Directors, dietary staff, and representatives of long term care ombudsmen and state surveyors

Program Objectives:

- Review changes from CMS in surveyor guidance in key survey areas such as infection control
- Explore Discharge and Appeals updates and issues
- Discuss the Independent Informal Dispute Resolution Process
- Define pressure ulcer management and its role in reducing rehospitalizations
- Identify Florida's top 10 deficiencies with best practice information to assist in compliance and improved culture change/quality outcomes
- Explore immediate jeopardy citations and the quality data for Florida's facilities
- Review criminal history screening developments and resources
- Identify outstanding issues related to the Elder Justice Act
- Learn about Pre-Admission Screening and Resident Review (PASRR) process changes and modifications to the Medical Certification for Nursing Facility/Home and Community-Based Services form (AHCA MedServ-3008)
- Provide an update on the Advancing Excellence Campaign, the promotion of consistent assignment, and Florida's LANE status of enrollment growth
- Discuss the QIO's latest work plan and the Pioneer Network models, as well as the latest information on quality improvement systems, including the Quality Assurance and Performance Improvement pilot projects

Faculty:

Polly Weaver, Chief, Bureau of Field Operations – Agency for Health Care Administration

Polly Weaver has over 25 years of regulatory experience and since 1995 has served as the Chief of Field Operations for the Division of Health Quality Assurance, Agency for Health Care Administration. Her responsibilities include management of the eight Agency for Health Care Administration field offices located throughout Florida. In addition, she currently oversees the staff training and quality assurance program, as well as complaint administration activities.

Kim Smoak, QDDP, MSH, Survey & Certification Support Branch Manager – Agency for Health Care Administration

Kim Smoak has been with the Agency for Health Care Administration for over 16 years. She is responsible for training survey staff, developing strategies to improve consistency among the field offices and program units, and assisting in interpreting rules, policies, and standards. She is a certified CMS QIS Trainer, and has served as the Florida QIS project co-lead since 2006.

Patricia McIntire, RN, BSN, Nurse Consultant Supervisor – Agency for Health Care Administration

Patricia McIntire has 30 years of nursing experience and has been with the Agency for Health Care Administration for over 12 years. She is responsible for supervising the QA review of deficiencies to ensure evidence supports the deficient practice. She previously worked as a surveyor in nursing homes, hospitals, rehabilitation centers, and assisted living facilities.

Chuck Gokoo, MD, CMO, CWS – American Medical Technologies

Dr. Gokoo is the Chief Medical Officer for American Medical Technologies. During his 30-year medical career, he has provided needed strategies to clinicians in the field of wound management. He has published numerous peer-reviewed articles and is a prominent speaker regarding the many facets of wound management. Dr. Gokoo is a member of multiple professional organizations and serves as a reviewer for various medical publications. He is a Diplomat of the American Academy of Wound Management and a founding member of The American College of Certified Wound Specialists.

Thanks to our Official Program Sponsor:



Dates and Locations:

March 27, 2012

DoubleTree Tampa Airport – Westshore
4500 West Cypress St.
Tampa, FL 33607
(800) 222-8733
Room rate – \$109

March 29, 2012

Hyatt Regency Grand Cypress
1 Grand Cypress Blvd.
Orlando, FL 32836
(800) 233-1234
Room rate – \$189

April 3, 2012

Hyatt Regency Bonaventure
250 Racquet Club Rd.
Weston, FL 33326
(888) 421-1442
Room rate – \$159

April 10, 2012

Holiday Inn/Monroe Street Conference Center
2714 Graves Road
Tallahassee, FL 32303
(850) 536-2000
Room rate – \$119

Registration begins at 7:30 a.m. and the program runs from 8:45 a.m. to 4:30 p.m.

Agency for Health Care Administration Joint Training for NHs

March 27, 29 & April 3, 10, 2012 — Tampa, Orlando, Weston, Tallahassee

Registration begins at 7:30 a.m. and the program runs from 8:45 a.m. to 4:30 p.m. (lunch and breaks included).

ATTENDEE REGISTRATION FORM

3 Easy Ways to Register

INTERNET

www.fhca.org
Register online and receive
immediate confirmation.

FAX*

(850) 681-2075
Credit card payments only.
If faxing, DO NOT mail original form.

MAIL*

FHCA
P.O. Box 1459
Tallahassee, FL 32302

FACILITY INFORMATION

Facility/Organization _____

Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____

Select your member affiliation: FHCA Leading Age Florida Not a member

PARTICIPANT INFORMATION

Choose from one of the following seminar locations/dates and write your choice in the site location field below: Tampa (Tues, 3/27); Orlando (Thur, 3/29); Weston (Tues, 4/3); Tallahassee (Tues, 4/10)

1. Name _____

Title _____

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Site Location _____

Fee (see description below): \$150 \$130

2. Name _____

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Fee (see description below): \$130

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Title _____

E-mail _____

License No. _____

Site Location _____

Fee (see description below): \$130

4. Name _____

Title _____

E-mail _____

License No. _____

Site Location _____

Fee (see description below): \$130

REGISTRATION FEES

(includes 6 contact hours, handouts, breaks, and lunch)

\$150 - 1st registrant

\$130 - Additional registrant, same facility

On-site registration fees increase \$25 in each category.

PAYMENT INSTRUCTIONS

Check payable to FHCA

Charge my: American Express MasterCard VISA

Card No. _____ Exp. _____

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TOTAL PAYMENT \$ _____

POLICIES

FHCA cannot guarantee your registration will be processed unless it is received 3 business days prior to the seminar date. ***Registrations without payment will not be processed. Registrations cannot be taken by phone.**

Confirmations: Registration confirmations for our programs are available online. Go to www.fhca.org, click on "Events," then "Registration Confirmations" for that event.

Cancellation Policy: A \$30 administrative fee will be charged for each cancellation. No refunds will be given for cancellations received less than 5 business days prior to the seminar.

Florida
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